



STATE OF CONNECTICUT  
DEPARTMENT OF  
EMERGENCY MANAGEMENT AND HOMELAND SECURITY



## INDIVIDUAL ASSISTANCE PROGRAM

- On 4/27/2010, The President denied the Governor's request for Individual Assistance (IA) for 5 counties: Fairfield, Middlesex, New Haven, New London, and Windham.
- The Governor has directed the Department of Emergency Management and Homeland Security (DEMHS) to prepare an appeal of the decision. An appeal must be filed within 30 days and must include additional damage data (data in addition to what was collected through the Joint Preliminary Damage Assessments conducted by Federal, State and local officials).
- **Residents and businesses of the above listed counties are being asked to report damages through 211 (even if damages were previously reported)**
  - Data will be collected starting April 29, 2010 (starting at 6 p.m.) through Friday, May 14<sup>th</sup> (ending at 6 p.m.)
  - Data will be collected by 24 hours a day phone by dialing 211 or on-line at [www.211ct.org](http://www.211ct.org)
  - Residents/business owners will be asked approximately 10-12 questions about the extent of damage they received from the storm events (from March 12 and continuing).
  - This data collection process will assist DEMHS in preparing the appeal. Please note this is a damage data collection process - by completing the survey residents and businesses owners have not applied (or registered) for assistance.
- If the appeal is granted and the State receives Individual Assistance, residents and businesses in the declared counties will receive further instruction on how to apply for assistance. This information will be available on the DEMHS Website ([www.ct.gov/demhs](http://www.ct.gov/demhs))
- If the appeal is not successful, the Governor may request a Small Business Administration, SBA-only, disaster declaration for impacted counties.
  - This request would not be put in unless the appeal is denied because SBA loans are released when an Individual Assistance declaration is received.
  - If the SBA-only declaration request is granted, Physical Disaster Loans will be available to homeowners, renters and businesses. Businesses can also apply for Economic Injury Loans.
- **Towns and cities in the affected counties are urged to assist DEMHS in informing their residents about this important data collection process through use of town websites and citizen notification systems if possible.**